

DATA PRIVACY POLICY ZEHNDER GROUP DEUTSCHLAND GMBH

Status 14 May 2018

This data protection policy describes the specific personal data that we collect from you and use; the purposes for which we do so and the measures we implement to protect your data.

1. Scope of application and responsible person

This policy applies to the web page accessible on <https://www.int.runtal.com/>. Please note that this page contains links to other Zehnder Group web pages to which different data protection policies may apply.

Name and address of the person responsible for data processing:

Zehnder Group Deutschland GmbH

Almweg 34

77933 Lahr

sales.international@zehndergroup.com

Responsible managers: Andreas Berger, Heiko Braun, Oliver Bock

You can contact our data protection representative at the postal address listed above or by sending an email to datenschutz@zehnder-systems.de.

Due to further development of our websites, it may become necessary to amend this data protection policy. In this case, however, we will request your approval separately.

2. Data collected

2.1 General

Every time it is accessed, the Zehnder Group Deutschland web page collects a series of general data. This general data and information are stored in the server's log files. The following data are collected:

- IP address
- Date and time of the request
- Time zone difference relative to GMT
- Content requested
- Access status/http status code
- The specific quantity of data transferred
- Web page from which the request originated
- Browser (incl. language and version)
- Operating system

With regard to their use, these general data are not associated with any particular person. It is necessary to collect these data for technical reasons, in order to display your web page and ensure its stability and security. We log every access to our website and every time a file stored on the website is accessed. The legal basis is the first sentence of Art. 6(1)(f) of the EU General Data Protection Regulation (GDPR) and/or Art. 13 para. 2 letter a of the Swiss Federal Data Protection Act [Bundesgesetz über den Datenschutz] (DSG).

2.2 Contact form

Our web page contains contact forms provided so that users can contact us. The data entered into the contact form are stored and processed internally in order for the request to be processed to contact the person who filled out the form, or the data are passed on to a related company (logistic partner for sending brochures, digital contact data processors and commercial representatives) for the purposes stated above. The legal basis is the first sentence of Art. 6(1)(b) of the EU General Data Protection Regulation (GDPR) and/or Art. 13 para. 1 of the Swiss Federal Data Protection Act [Bundesgesetz über den Datenschutz] (DSG).

3. Cookies and web tracking

Our website uses cookies, which are small text files that are stored on your computer and which can be accessed again at a later time. Cookies make it possible for you to subscribe to our services and make it possible for us to personalise the website for your needs. To this end, our web page is supported by cookies that collect information about your IP address, the time and duration of your visit, the number of times you visit, use of forms, your search settings, the view mode you are using and your 'favourites' settings while you are on our website. The length of time for which the various cookies are stored differs. The legal basis is the first sentence of Art. 6(1)(f) of the EU General Data Protection Regulation (GDPR) and/or Art. 13 para. 1 DSG.

You can prevent our web page from creating cookies by adjusting the relevant setting on the web browser being used; this allows you to permanently opt out of cookies. Moreover, cookies that have already been set can be deleted at any time using a web browser or other software program. All common web browsers support this function. If the person concerned deactivates cookies on the web browser being used, some functions on our web page may not be available or fully functional.

We use the following cookies and tools:

Cookie/tool	Function	Proprietor and more information
_ga	This cookie is part of the Google Universal Analytics web analytics service and enables analysis of user traffic and user behaviour on the web page.	Google LLC: https://policies.google.com/privacy https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage
_gid	This cookie is part of the Google Universal Analytics web analytics service and enables analysis of user traffic and user behaviour on the web page.	Google LLC: https://policies.google.com/privacy https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage
_gat	This cookie is part of the Google Universal Analytics web analytics service and serves to limit data collection on frequently-visited pages.	Google LLC: https://policies.google.com/privacy https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage
__utma	This cookie is part of the Google Analytics web analytics service; it measures performance and enables analysis of user traffic as well as user behaviour on the web page.	Google LLC: https://policies.google.com/privacy https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage
__utmb	This cookie is part of the Google Analytics web analytics service; it measures performance and enables analysis of user traffic as well as user behaviour on the web page.	Google LLC: https://policies.google.com/privacy https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage
__utmc	This cookie is part of the Google Analytics web analytics service; it measures performance and enables analysis of user traffic as well as user behaviour on the web page; specifically it enables functionality with the older version of Google Analytics.	Google LLC: https://policies.google.com/privacy https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage
__utmt	This cookie is part of the Google Analytics web analytics service and serves to limit data collection on frequently-visited pages.	Google LLC: https://policies.google.com/privacy https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage
__utmz	This cookie is part of the Google Analytics web analytics service; it measures performance and enables analysis of user traffic as	Google LLC: https://policies.google.com/privacy

	well as user behaviour on the web page.	https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage
_dc_gtm_UA-%id	This cookie is part of Google Analytics and is used for request rate throttling. If it is placed by Google Tag Manager, it is called "dc_gtm <property-id>	Google LLC: https://policies.google.com/privacy https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage
has_js	This cookie is part of the Drupal content management system and determines whether the user has activated JavaScript.	Drupal
SESS%id	This cookie is part of the Drupal content management system and is set when a user logs in or initiates a search.	Drupal
SSESS%id	This cookie is part of the Drupal content management system and is set when a user logs in or initiates a search. It is a secure session cookie with SSL encryption.	Drupal
webform-%id	This cookie is part of Drupal content management system and enables temporary storage of data in connection with web forms: time stamp, path, domain name, security, httponly	Drupal
_mkto_trk	This cookie is part of the Marketo email marketing service and allows a website to correlate user behaviour with recipients of an email marketing campaign, in order to measure the effectiveness of the campaign.	Marketo Inc.: https://documents.marketo.com/legal/privacy/
myzehnder-%id	This cookie collects user data: user name, user ID, language, country, download, bookmark	Zehnder Group
mobile_switsch_mode	This cookie stores the preferred screen resolution, if this has been selected by the user.	Zehnder Group
_pk_id%id	This cookie is part of Piwik, an open-source web analytics service operated by Matomo; it measures the number of users and sources of online traffic.	Matomo: https://matomo.org/privacy-policy/
_pk_ses%id	This cookie is part of Piwik, an open-source web analytics service operated by Matomo; it measures	Matomo: https://matomo.org/privacy-policy/

	the number of users and sources of online traffic.	
_uetsid	This cookie combines data from the Bing advertising network with campaigns on the web page.	Microsoft Corporation: https://privacy.microsoft.com/en-gb/privacystatement
_hjincludedinsample	This cookie is part of the Hotjar web analytics service; it enables a user to be identified during a single browser session and indicates whether that user is part of a public survey.	Hotjar Ltd.: https://www.hotjar.com/legal/policies/privacy
resolution	This cookie stores the current screen resolution in order to improve functionality for mobile devices.	Zehnder Group
__atuvc	This cookie is part of the AddThis social media sharing service and enables users to share content via a series of network and sharing platforms. An updated number of shares is saved.	Oracle Corporation: http://www.addthis.com/privacy
__atuvs	This cookie is part of the AddThis social media sharing service and ensures that the user sees the updated number of shares when they share a page using AddThis social sharing.	Oracle Corporation: http://www.addthis.com/privacy

4. Social media plugins

We currently use the social media plugins shown in the following table. We use a two-click procedure in which, upon first visiting our web page, no personal data are forwarded to the providers of the various plugins. The plugin providers will not receive the information that you have accessed a specific website of our online presence unless you click on the marked plugin field and activate it. The data specified in Section 2 of this policy are additionally transmitted. The plugin providers store the data collected about you as a user profile, which they use for advertising, market research and/or to design their websites in line with users' needs. The legal basis is the first sentence of Art. 6(1)(f) of the EU General Data Protection Regulation (GDPR) and/or Art. 13 para. 1 DSG.

We have no influence on the data collected by the plugin providers or on their data processing procedures. The activities of such third-party providers in this regard are subject to their own respective data protection policies. More information on the purpose and scope of data collection and processing by the plugin providers is available in the data protection policies of these providers, which are listed below.

Plugin	Provider and data protection policy
YouTube Content	Google LLC: https://policies.google.com/privacy
Xing Share	Xing SE: http://www.xing.com/privacy

Facebook Content/Share	Facebook Inc.: https://www.facebook.com/about/privacy/update
Google+ Content/Share	Google LLC: https://policies.google.com/privacy
Twitter Content/Share	Twitter Inc.: https://twitter.com/privacy
LinkedIn Content/Share	LinkedIn Corporation: https://www.linkedin.com/legal/privacy-policy
Pinterest Share	Pinterest Inc.: https://policy.pinterest.com/en/privacy-policy
WhatsApp Share	WhatsApp Inc.: https://www.whatsapp.com/legal?eea=1#privacy-policy

5. Newsletter

If desired, you can subscribe to our newsletter to receive information about our current special offers. Subscription to our newsletter is subject to the double opt-in procedure. This means that after you subscribe, we send an email to the email address you provided asking you to confirm your desire to receive the newsletter. To subscribe to the newsletter, the only information required is your email address, which we keep on record after you subscribe. The legal basis is the first sentence of Art. 6(1)(a) of the EU General Data Protection Regulation (GDPR) and/or Art. 13 para. 1 DSG. You can revoke your permission and unsubscribe from the newsletter at any time. You can unsubscribe by clicking the link provided in every newsletter email or by sending an email to datenschutz@zehnder-systems.de.

6. Data transmission

We may forward your personal data collected in accordance with Section 2 of this policy to other members of the Zehnder Group as well as to third parties, insofar as is necessary to execute your order. You expressly agree to your data being transmitted to these countries. We ensure data protection with our Group affiliates contractually through standard data protection clauses per Art. 46(2)(c) EU GDPR and/or Art. 6 para. 2 letter a DSG.

7. Your rights

You have the following rights vis-a-vis us regarding the personal data relating to you:

- Right to information,
- Right to correction or deletion,
- Right to restriction of processing,
- Right to revoke consent for processing,
- Right to data portability,
- Right to file a complaint with a data protection supervisory authority regarding the processing of your personal data by us.

Whenever data processing on our web page is based on your consent, you can revoke your consent at any time, with effect for the future, without providing reasons. The revocation should be addressed to the responsible person via the contact details in Section 1.

8. Data security

To protect your data, we encrypt data transmissions and have also implemented many other technical and organisational measures in order to ensure that the personal data processed through this web page are protected as comprehensively as possible.